



Globestock Limited - QUALITY POLICY

Globestock Limited, "Globestock" undertakes to supply only safety equipment and/or related services that fully comply with the standards, regulations and claims made relating to those products and/or related services. Where appropriate, Globestock will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request. Where products are sourced from external organisations which hold technical files relating to the products being offered, Globestock will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.

Where services are provided related to safety equipment sourced from external organisations, Globestock will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation.

To fulfil this aim, Globestock operates a Management System that meets the requirements of BS EN ISO 9001:2015 certification, including aspects specific to product technical and safety standards. Globestock is committed to meet its customers' requirements and expectations by the processes described within the Management System.

The management of Globestock is committed to:

1. Develop and improve the Management System;
2. Continually improve the effectiveness of the Management System;
3. The enhancement of customer satisfaction.

The Management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction;
2. Communicate throughout the company the importance of meeting customer needs and all relevant statutory and regulatory requirements;
3. Establish the Quality Policy together with a rolling programme of objectives to make improvements;
4. Ensure the availability of suitable and satisfactory resources to fulfil the stated aims of the Quality Policy;
5. Ensure that regular, planned reviews are undertaken to monitor and measure the effectiveness of the Management System through the review of performance of the processes, against objectives and improvement plans, as well as through Internal Audits and the review of customer feedback;

The structure of the Management System is defined in the Management System's Overview document.

As a means of communicating the Management System and ensuring its continued effectiveness, this Quality Policy will be made available to all members of staff along with all other relevant information, updates and outcomes of monitoring and reviews, in accordance with individual roles and responsibilities.

All personnel are required to understand the overall aims and intents of this Quality Policy and abide with the management system processes that are applicable to their role.

Globestock complies with all relevant statutory and regulatory requirements.

Globestock constantly monitors its quality performance and implements improvements when appropriate.

As part of the Management System, this Quality Policy is regularly reviewed to ensure its continuing suitability.

Signed

Name / Role Patrick Evans / Managing Director

Date 05/12/2023